

## SUPPORTING YOUR VALUE

Often, property owners want to review comparable sales that support their assessment. Your appraiser will always be happy to discuss your property value and the appraisal process with you. Although your appraiser may be able to locate several sale properties that are similar to yours as examples of how sales in the market support your value, this does not mean that your value was based on only those sales.

Unlike an independent appraiser, we cannot provide you with two or three individual properties used to establish your property value because that would misrepresent the mass appraisal methodology used. Instead, we can provide a list of all the sales used in the sales comparison model for your neighborhood. This may include up to three years of sales, but only the prior year's sales were used to set the assessment level.

Note that none of the properties which sold may be identical to yours, particularly if you live in a very unique house. Sometimes we may need to reach into other nearby neighborhoods to show you a sale of a similar property. A unique home's value may differ from other homes in the neighborhood based on characteristics such as land value, size and amenities.

When you are looking at sales in your neighborhood to help determine if you believe the Just/Market value is a fair and accurate reflection of the value, please keep in mind the following:

- In mass appraisal hundreds of sales are reviewed, not just the two or three that may appear most relevant from an independent appraisal standpoint.
- The assessment date is January 1 of each year. Any sales that occurred after that date will not be considered in establishing current year values.
- Your area appraiser is always happy to answer any questions you have!

Questions about mass appraisal or your property value?  
Please call us at (727) 464-3207 and ask to speak with your Area Appraiser.

## RELATING SALES AND VALUES

How does the Property Appraiser decide what my property is worth?

Assessing property values through mass appraisal is complicated. We hope this brochure will help familiarize you with the basics of how our office establishes values based on market data, and what role comparable sales play in the process. This should help you understand which sales are used to value your property each year, and how individual sales, while indicative of the market, may not be the sole consideration in establishing values. As always, please call us at (727) 464-3207 any time with questions about your property value.

## RESOURCES FOR FURTHER RESEARCH

If you are interested in additional information about the methodology of mass appraisal, you may find the following resources helpful:

International Association of Assessing Officers. Property Assessment Valuation. 2nd Edition. Chicago: IAAO, 1996.

Eckert, Joseph K., ed. Property Appraisal and Assessment Administration. Chicago: IAAO, 1990.

Appraisal Institute. The Appraisal of Real Estate. 15th Edition. Chicago: Appraisal Institute, 2020.

DOR, Property Tax Oversight. The Florida Real Property Appraisal Guidelines (Adopted Nov. 26, 2002)  
<https://floridarevenue.com/property/Documents/FLrpg.pdf>



**Mike Twitty, MAI, CFA**  
**Pinellas County**  
**Property Appraiser**

# Understanding Residential Mass Appraisal

[www.pcpao.gov](http://www.pcpao.gov)

**County Courthouse - Main**  
315 Court Street - 2nd Floor  
Clearwater, FL 33756

**North County**  
29269 US Hwy 19 N  
Clearwater, FL 33761

**South County**  
2500 34th St N - 2nd Floor  
St. Petersburg, FL 33713

**Phone:** (727) 464-3207  
**Fax:** (727) 464-3448  
**TDD:** (727) 464-3370

**Hours:** 8am - 5pm, Monday to Friday

# Mass Appraisal & Comparable Sales For Residential Property

## PROPERTY APPRAISER DUTIES

The Property Appraiser's Office is governed by the Florida Constitution, Florida Statutes, and the Rules and Regulations of the Florida Department of Revenue. We are charged with assessing the value of every property in Pinellas County every year, as of the January 1 assessment date, for ad valorem property tax purposes.

## THREE APPROACHES TO VALUE

Property values are established each year based on the status of the property on January 1. To estimate market values, the appraiser must be familiar with all aspects of the local real estate market. Information such as sale prices, construction costs, typical rents, normal operating expenses, and current financing are all considered.

We consider three approaches to value when preparing the property tax value roll. First, sales of comparable properties that occurred prior to the January 1 assessment date are analyzed, using only sales where the buyer and seller both acted without undue pressure. This method is called the Sales Comparison Approach and is given considerable weight when valuing residential properties.

The second method, known as the Cost Approach, considers what it would cost, using today's labor and material prices, to replace the structure with a similar one. If the structure is not new, the appraiser estimates how much it has depreciated since it was built. The resulting value is added to an estimate of the market value of the land.

The third method, referred to as the Income Approach, uses market rental rates, vacancy and collection loss allowances, and operating expenses to estimate what an income-producing property should earn. This net operating income is capitalized to estimate value.

Appraisers may reconcile two or more of the value indications (sales comparison, cost, and income) into a final value based on the appropriateness, accuracy, and quantity of market information from the three approaches. The resulting reconciled value is known as the Just/Market value for property tax purposes.

Our office utilizes a Computer Assisted Mass Appraisal (CAMA) system to analyze sales and estimate values for many properties at once. The main purpose of this brochure is to help explain how the sales comparison approach to value works in mass appraisal for residential property.

## SALES COMPARISON

The "sales comparison" value listed on our web site is the preliminary value indication based on the sales comparison approach to value alone; it is not a final determination of value and is not used in calculating taxes. The Just/Market value is the primary value established for tax purposes, after the most applicable approaches to value have been reconciled.

## QUALIFIED / UNQUALIFIED SALES

Only "qualified" sales are used in the sales comparison model for appraisal areas. If you look up a property on our web site and follow the link at the top of the information page to "Sales Query" it will show you a list of qualified sales in your neighborhood. Qualified sales are transactions between unrelated, knowledgeable buyers and sellers with no undue pressure on either party, which therefore best represent market value. Sales may be "unqualified" if it is determined that they are not arms-length transactions or do not accurately reflect the market. For example, unqualified sales may include foreclosures, court settlements, transfers between relatives, or other transfers in which the transactions may be affected by undue stimulus.

Although foreclosure sales are not considered qualified sales and therefore are not typically used in our sales comparison models, we do consider the impact of foreclosure sales on the market when and where applicable.

## MASS APPRAISAL

Because we are charged with establishing the value of every property in the county for ad valorem tax purposes each year, and there are approximately 435,000 real property parcels in the county, it is necessary to use a mass appraisal system.

Mass appraisal is different from the independent appraisals most people are familiar with for obtaining mortgages, refinancing, or insurance purposes. An independent appraiser typically values only one parcel at a time and selects three to six sales to compare to the property being appraised.

In mass appraisal large groups of sales are used to provide value indications for large populations of properties every year. In Pinellas County, we have 21 residential market appraisal areas and 8 condominium areas. Each one of those areas can have hundreds of annual sales.

## AREA / NEIGHBORHOOD SALES

What does this mean to you? It means that when establishing your property value each year, we first analyze all the sales in the appraisal area where your property is located, using an appraisal area model, to obtain an estimate of value.

The model can include hundreds of sales. We then review a subset of sales in a smaller geographical area more closely identified with your property, referred to as your appraisal neighborhood. We give the greatest emphasis to sales within the appraisal neighborhood through use of a neighborhood "factor." Through statistical analysis of all of these sales, we establish sales comparison values that account for different property characteristics (location, size, amenities, construction quality, view, etc.).



### Sample Comparable Sales from within your neighborhood:

These may not be identical to your home, nor the only sales used to establish value; however, they can be useful examples to help show market support for your value. The mass appraisal system adjusts for differences in property characteristics such as size, amenities, locations, etc.